# Third Quarter of the Fiscal Year Ending March 31, 2021 Results of Operations

January 28, 2021 SB Technology Corp. Security Code : 4726



1. Financial Results

2. Toward the Realization of Our Medium-Term Plan ..... P. 12

3. Overview of each solution
4. Numerical data
5. Corporate Information
P. 39

6. Our Business

····· P. 49

····· P. 2

# **Financial Results**



#### Consolidated P/L (Oct-Dec / Q3)

#### FY2020 Q3

- Vendor management projects for SoftBank Corp. and newly consolidated subsidiaries drive sales growth.
- Costs increased due to personnel expenses and prior investments due to increase in employees.
  Secured an increase in operating income despite a delay in orders and acceptance inspections in the

enterprises area as well as weakness in some subsidiary businesses.

[Millions of Yen]	(Profit margin)	FY20Q3	FY19Q3	Change	Change %	
Net sales	Record	High 17,197	14,074	+3,123	+22.2%	
Operating income	Pagard	876	813	+62	+7.7%	
Operating income	e Record	(5.1%)	(5.8%)	(▲0.7pt)		
Ordinary income	Record	B84	820	+64	+7.8%	
Ordinary income		(5.1%)	(5.8%)	(▲0.7pt)	17.070	
Profit attributable to	Record	586	526	+59	+11.4%	
of parent Net profit		(3.4%)	(3.7%)	( <b>▲</b> 0.3pt)	• • • • • • • • • • • • • • • • • • • •	

#### Consolidated P/L (Apr-Dec / Q3)

- Achieved record-high figures for each indicator
- Made steady progress compared to the initial earnings forecast

[Millions of Yen] (Profit margin)	FY20Q3	FY19Q3	Change	Change %	Forecast	Progress %	
Net sales	49,062	40,916	+8,146	+19.9%	62,000	79.1%	
Operating income	2,473	2,154	+318		3,600	68.7%	
Operating income	(5.0%)	(5.3%)	( <b>▲</b> 0.3pt)	+14.8%	(5.8%)		
Ordinary incomo	2,461	2,162	+298	+13.8%	3,600	68.4%	
Ordinary income	(5.0%)	(5.3%)	( <b>▲</b> 0.3pt)	115.070	(5.8%)	00.470	
Profit attributable to owners of parent Net	1,479	1,326	+152	+11.5%	2,100	70.4%	
profit	(3.0%)	(3.2%)	( <b>▲</b> 0.2pt)	11.570	(3.4%)	/ 0.4 /0	

| FY2020 Q3

#### By Solution category

## FY2020 Q3

Net	sales	Marginal income				
ons of yen] fit margin)			13.9			
	49.0		(28.4%)			
40.9	3.6	<b>11.7</b> (28.6%)	1.3			
2.5	12.3	1.1				
11.5 14.0	16.0	4.7	5.2 6.6			
10.5	16.8	5.8				
		3.5	4.9			
16.3	16.2	2.3	2.3			
FY19Q3	FY20Q3	FY19Q3	FY20Q3			

- Corporate DX investment remains strong, with BIT growth of about 1.5x YoY
- TS is on track to exceed initial sales forecasts

#### Business IT (BIT) : Increase in both sales and profits

- Expansion of development of cloud computing for business divisions of SoftBank Corp.
- Revenues increased due to electronic application platform of the MAFF\* and the Ministry of Health, Labor and Welfare O-NET project, etc.

#### Corporate IT (CIT) : Increase in both sales and profits

• Revenues increased due to growth in building Zero-trust security and public operation projects, despite a contraction in large-scale system development for the SB Group compared to the previous fiscal year.

#### Technical (TS) : Increase in both sales and profits

 Significant growth over initial forecasts due to expansion of vendor management projects for SoftBank Corp. and consolidation of DENEN Co. Ltd.

#### EC: Lower sales, but higher operating income

٠

- Revenues and profits declined in the Norton Store Business as initially expected.
- Expansion of the font business contributed to higher profitability.

\*MAFF : Ministry of Agriculture, Forestry, and Fisheries

#### Sales by Customer Type

## FY2020 Q3



<sup>\*</sup> All Solution Segments for Individual Customers are EC.

#### Expansion and Development of Vendor Management Projects for SoftBank Corp.



#### Operating Income (Apr-Dec / Q3)

- Increase in costs due to personnel expenses, prior investment and M&A-related expenses, partially restrained expenses due to remote working.
- Operating income increased due to growth in marginal income, particularly in BIT/CIT/TS.



FY2020 Q3

#### Prospects for FY20/IT Investment Trends (by Customer Segment)

Although the third wave of COVID-19 has had an impact on the enterprise segment, digitalzation has accelerated by cloudification, zero trust security, promotion of DX, etc.

Customer Segment	SoftBank group	Enterprises	Public
Tailwind	Increased inquiries for cloud development Increased in zero trust security inquiries	Accelerated DX (in response to new norms) Increased in zero trust security inquiries Accelerated collaboration in areas of cooperation	Promotion of digital government
Risk	-	Delay in some projects and sliding to next term	Securing resources

#### [Non-Consolidated] Orders Received/Order Backlog (Excluding EC Services)

Orders Received				Orders Backlog			Flow License/HW	Non-consolidated order backlog				
Q3 Record High			Record high Level		Development Stock	(YoY) <b>9.3%</b> UP						
FY19Q3 <b>24.3</b> bn (21.1%up)			17.9			Operation/Servic						
						16.3	0.9			【Flow / development】		
					11.8			0.9	3.5			BIT orders grew by approx. 30% YoY due to cloud development for SoftBank Corp. and IoT construction for enterprises.
		10.4			1.1	0.0		4.4			Orders Received	【 Stock 】
		0.9	8.2	8.4	3.5	9.3 0.9		4.4			Received	<ul> <li>Sales of TS increased for vendor management projects. Completed portion of management standardization included in stock.</li> </ul>
	5.8	4.6	1.1	1.7		3.4						• CIT : Our own services performed strongly.
	1.6		3.5	3.5				10.9	13.4			<ul> <li><b>Flow / development ]</b></li> <li>Flow (development) decreased the completed management standardization of vendor management projects were included in</li> </ul>
	1.8	4.9			7.1	5.0					Orders Backlog	the stock. 【 Stock 】
	2.3		3.6	3.3								<ul> <li>Order backlog for TS increased due to management standardization of vendor management projects.</li> <li>Order backlog for CIT increased due to public investment</li> </ul>
FY19 FY20		F	FY19/12 FY20/12				projects.					
[Bil	Q1 lions of	Q2 f yen]	Q3	Q1	Q2	Q3						10

| FY2020 Q3

#### FY2020 Forecast

## | FY2020 Q3



# Toward the Realization of Our Medium-Term Plan

Tertiary Medium-Term Management Plan (FY19 - FY21)

**SB** Technology

#### Reference> METI DX Report 2 – Vendor's Target Direction –

- We must become a co-creative partner that promotes DX in an integrated manner with our user companies. We expect to become a provider of new business services that propose new value to society based on the strength of IT.



#### SBT's Aims for the Future



Third Medium-Term Management Plan: FY2020 to FY2022

Partner to jointly promote the transformation of user companies

# Promoting DX through a service that solves common issues for contractors, subcontractors, and others in the construction industry



#### Conventional common issues



🛏 Con-Bridge

Integrated ID management and server cloudification External service linkage (planned) Announcement date 2021/1/27 Local Government Information Security Cloud

Partner to jointly promote the transformation of user companies

Common platform providers that play a key role in the area of cooperation

# Enhancing local government security by providing the next-generation local government information security cloud in a service-based manner



#### Conventional issues

- Since each service must be constructed separately, they take time to introduce, and are expensive.
- Specifications must be created to match the equipment.
- End of support for equipment and disposal at the time of replacement are issues

#### Solved using the service

- Reduced the time and cost of service use
- MIC's mandatory requirements are met, shortening the time required to create specifications.
- No cost required when replacing because the local government does not have assets

#### Municipal Information Security Cloud Service

Provides the following as a single service: Internet Connectivity / Security / Access Line

## Helping customers to promote DX in response to on-site issues such as labor shortages and contactless operations



#### Conventional issues

- A need to physically visit the site
- Visiting problematic due to the COVID-19 pandemic, but phone calls take time
- Unable to confirm that work has been done correctly



- Skilled craftsmen instruct on-site workers through video sharing of on-site conditions
- On-site workers carry out operations according to the instructions of skilled workers.
- Can be used for operational verification and educational materials with the Teams recording function

## Implementation Support for Microsoft HoloLens 2

Initial setup support / Operating procedure training Inquiry support / Device management support

#### Short-term implementation of security measures required in the new normal era



#### Conventional issues

- Conventional security measures are insufficient due to the establishment of telecommuting as the new standard
- Insufficient knowledge on Zero Trust Security
- A need for early action to deal with sudden changes in work styles

## Solved using this pack

- Reduces the burden on IT personnel in terms of defining requirements and design phases
- Can be built in as little as one month, usually taking about six months.
- Packaging realizes countermeasures in a way that minimizes costs

#### Zero Trust Security Starter Pack

## Our best practices based on our extensive implementation experience

Monitoring communications / Managing terminals / Authentification & certification

# Initiatives for Sustainability

## **Corporate Philosophy**

## Information Revolution — Happiness for Everyone ~Technologies Design the Future~



The SBT Group aims to achieve the Sustainable Development Goals (SDGs) by providing ICT services.



## Addressing Agricultural Issues



Utilizing ICT and data to improve agricultural sustainability

#### In coordination with related organizations and the SBT Group, we aim to solve agricultural issues through ICT services.



## **Social Infrastructure Initiatives**

Supporting the creation of a resilient social infrastructure in an age when cyber attacks directly affect people's lives and businesses



#### We provide a variety of solutions to prepare for the expanding threat of cyber attacks.



FY21 Management Indicators

# Operating income \*1 JPY4.3 bn To 50% of BIT & CIT\*2 sales ROE 13%

※ 1) CAGR 20% starting from FY2018 consolidated operating income of JPY2.5 bn
※ 2) Business IT Solutions (BIT) and Corporate IT Solutions (CIT) as a percentage of FY2021 sales

## Information Revolution — Happiness for everyone ~Technologies Design the Future~

# SB Technology

Overview of each solution

**SB** Technology

#### **Business IT Solutions (BIT)**

FY2020 Q3



#### **Corporate IT Solutions (CIT)**

### FY2020 Q3



[Billions of yen]

\*clouXion、Managed Security Service

#### **Technical Solutions (TS)**

FY2020 Q3



[Billions of yen]

#### **EC Solutions**



# Numerical data



(Millions of yen)	End of December, 2019	End of March, 2020	End of December, 2020	Since end of previous term	YoY
Current assets	21,283	24,350	25,225	875	3,942
Cash and deposits	9,631	9,826	9,882	55	251
Accounts receivable and other receivables	9,356	12,714	12,624	△ 90	3,267
Fixed assets	7,822	8,135	9,222	1,086	1,399
Tangible fixed assets	1 <i>,</i> 565	1,488	1,641	153	76
Intangible fixed assets	3,015	3,049	4,358	1,309	1,344
Investments and other assets	3,241	3,597	3,220	△ 377	△ 20
Total assets	29,105	32,486	34,447	1,960	5,341
Current liabilities	10,689	13,528	13,354	△ 174	2,664
Long-term liabilities	1,375	1,340	2,542	1,202	1,168
Net assets	17,040	17,617	18,550	932	1,509





620

# Q3 Cumulative Net sales (YoY) **19.9%**up

Q3 Net sales (YoY) **22.2%** up

FY2020 Q3



# Q3 Cumulative Operating income (YoY) **14.8%**up

Medium-Term Management Plan

Target: 20% Operating Income Growth

Q3 Operating income (YoY) **7.7%**up

#### Quarterly composition ratio

#### FY2020 Q3



#### Net sales by business type (Except EC solution)



# Q3 Cumulative Stock sales (YoY) **28.6bn**up

Q3 Stock sales (YoY) **16.7bn**up

35

FY2020 Q3

(Billions of yen)
												Yc	γY
	(Millions of yen)	FY19Q1	FY19Q2	FY19Q3	FY19Q4	FY19	FY20Q1	FY20Q2	FY20Q3	FY19Q3 Cumulative	FY20Q3 Cumulative	Change	Change%
	Sale	12,969	13,872	14,074	17,408	58,324	14,759	17,105	17,197	40,916	49,062	+8,146	+19.9%
Total	Marginal income	3,642	4,095	3,964	4,759	16,461	4,017	4,969	4,940	11,702	13,927	+2,224	+19.0%
	Profit ratio	28.1%	29.5%	28.2%	27.3%	27.7%	27.2%	29.1%	28.7%	28.6%	28.4%	<b>▲</b> 0.2pt	-
	Sale	764	868	872	2,155	4,660	1,135	1,358	1,161	2,505	3 <i>,</i> 655	+1,150	+45.9%
BIT solution	Marginal income	309	424	394	629	1,757	318	592	446	1,127	1,356	+228	+20.3%
	Profit ratio	40.4%	48.9%	45.2%	29.2%	37.7%	28.0%	43.6%	38.4%	45.0%	37.1%	<b>▲</b> 7.9pt	-
	Sale	3,664	4,333	3,582	4,689	16,629	3,743	4,664	3,940	11,580	12,348	+767	+6.6%
CIT Solutions	Marginal income	1,369	1,726	1,620	1,835	6,552	1 <i>,</i> 643	1 <i>,</i> 866	1,786	4,716	5,296	+579	+12.3%
	Profit ratio	37.4%	39.8%	45.2%	39.2%	40.3%	43.9%	40.0%	45.3%	40.7%	42.9%	+2.2pt	-
	Sale	2,991	3,387	4,137	4,855	15,371	4,346	5,969	6,500	10,516	16,817	+6,300	+59.9%
TS Solutions	Marginal income	1,093	1,221	1,242	1,398	4,953	1,145	1,811	1,993	3,557	4,951	+1,393	+39.2%
	Profit ratio	36.6%	36.1%	30.0%	28.8%	32.2%	26.4%	30.4%	30.7%	33.8%	29.4%	<b>▲</b> 4.4pt	-
	Sale	5,548	5,283	5,482	5,708	22,022	5,533	5,112	5,595	16,313	16,241	▲72	▲0.4%
EC Solutions	Marginal income	870	723	706	897	3,198	910	698	713	2,300	2,322	+21	+1.0%
Solutions	Profit ratio	15.7%	13.7%	12.9%	15.7%	14.5%	16.5%	13.7%	12.8%	14.1%	14.3%	+0.2pt	-
	Sale	4,429	5,201	4,454	6,844	21,149	4,878	6,022	5,101	14,085	16,003	+1,917	+13.6%
Total of core	Marginal income	1,678	2,150	2,014	2,464	8,315	1,961	2,459	2,233	5,844	6,653	+808	+13.8%
businesses (BIT+CIT)	Profit ratio	37.9%	41.4%	45.2%	36.0%	39.3%	40.2%	40.8%	43.8%	41.5%	41.6%	+0.1pt	-
	Component ratio	34.1%	37.5%	31.7%	39.3%	36.5%	33.1%	35.2%	29.7%	34.4%	32.6%	<b>▲</b> 1.8pt	- )

												Yc	γ
(/	Aillions of yen)	FY19Q1	FY19Q2	FY19Q3	FY19Q4	FY19	FY20Q1	FY20Q2	FY20Q3	FY19Q3 Cumulative	FY20Q3 Cumulative	Change	Change%
Sa	le	12,969	13,872	14,074	17,408	58,324	14,759	17,105	17,197	40,916	49,062	+8,146	+19.9%
	BIT Solutions	764	868	872	2,155	4,660	1,135	1,358	1,161	2,505	3,655	+1,150	+45.9%
	CIT Solutions	3,664	4,333	3,582	4,689	16,269	3,743	4,664	3,940	11,580	12,348	+767	+6.6%
	Technical solutions	2,991	3,387	4,137	4,855	15,371	4,346	5,969	6,500	10,516	16,817	+6,300	+59.9%
	EC Solutions	5,548	5,283	5,482	5,708	22,022	5,533	5,112	5,595	16,313	16,241	▲72	▲0.4%
С	ost of sales	10,873	11,479	11,647	14,897	48,897	12,326	14,317	14,477	34,000	41,121	+7,120	+20.9%
G	ross profit	2,096	2,392	2,427	2,511	9,426	2,433	2,787	2,720	6,915	7,940	+1,025	+14.8%
S	G&A expenses	1,550	1,597	1,613	1,630	6,391	1,766	1,857	1,843	4,760	5,467	+707	+14.9%
С	perating income	546	794	813	880	3,035	666	929	876	2,154	2,472	+317	+14.8%
0	ther Income and Expenses	▲0	1	6	▲9	▲2	▲8	▲11	8	7	▲11	▲19	-
C	rdinary income	545	796	820	871	3,033	658	918	884	2,162	2,461	+298	+13.8%
E	traordinary gain/loss	0	▲14	2	▲46	▲58	▲5	▲44	49	▲12	0	+12	-
	et profit attributable to vners of parent	330	469	526	529	1,856	348	543	586	1,326	1,479	+152	+11.5%
Ν	Narginal income	3,642	4,095	3,964	4,759	16,461	4,017	4,969	4,940	11,702	13,927	+2,224	+19.0%
F	ixed cost	3,096	3,300	3,150	3,877	13,425	3,350	4,040	4,063	9,547	11,454	+1,906	+20.0%
	on-consolidated order acklog	12,715	15,712	16,393	16,392	16,392	16,537	18,204	17,910	16,393	17,910	+1,516	+9.3%

(\*) Amounts for the same period of the previous fiscal year for each solution segment are calculated in accordance with the current booking method.

### **Key Management Indicators**

### FY2020 Q3



(%) The Company conducted a 2-for-1 stock split of common stock on June 1, 2017, and the amount of dividends paid prior to the split has been adjusted.

38

Corporate Information

**SB** Technology

### **Corporate Data**

Management philosophy

#### Mission

Information Revolution, Happiness for everyone

- Technologies Design the Future -

#### Vision

Generating New Value to the World by Leading Technologies and Creativeness with Diverse Work Styles and Opportunity-full Culture

#### Value

#### Accept Diversity Three Perspectives x Three Actions



Vice President

Corporate Da	ta	(As of Marc	ch 31, 2020)	Organizational Chart	(As of October 1, 2020)
Trade Name	SB Technology	Corp. (*)			
Address	27-30, Shinjuku Tokyo	6-chome, Shinji	uku-ku,	General Meeting of Shareholders	
Description of Businesses	ICT services bus	iness		——— Audit & Supervisory Board	
Establishment	October 16, 19	90			
Common stock	JPY 1,176 mn			Board of Directors	
Number of employees	1,068 (consolid	ated)		President & CEO	
(*) The company name was c	hanged to SB Technology	Corporation as of Octob	per 1, 2019.		
Officers		(As of June	e 26, 2020)	Group Business Unit	Division #1
Roard of Director	rs and Corporat	o Auditors			Division #2
Board of Director					Enterprise #1
Representative Director CEO	Shinichi Ata	Chairman of Audit &	Mitsumasa	_ Enterprise Business &	Enterprise #2
Director CSO	Mitsuhiro Sato	Supervisory Board	Ueno	Public Sector Unit	Public Sector
Director	Akira Kitamura	Audit &			
Director	Takashi Kodama	Supervisory Board Member	Haruhiko Hirose		Cloud Solution
Director	Masaki Watanabe			Solution & Service Unit	Security Solution
Director	Kimihiko Kaneko	Audit & Supervisory	Michiaki Nakano		
External Member of the Board	Shigeo Suzuki	Board Member	INAKAHU		EC Services
External Member of the Board	Yoshie Munakata	Audit & Supervisory Board Member	Naito Takashi		Corporate Planning Human Resource
Executive Officer	۲ <b>۲</b>				
President & CEO	-	Shinichi Ata		Certification and accreditation	
Senior Executive Vice President & CSO Executive Vice President Executive Vice President & CIO		Mitsuhiro Sato			) (As of April 1, 2020)
		Akira Kitamura			++
		Takashi Kodama			
Executive Vice Preside	ent	Masaki Watanabe	2		The second second
Vice President CCO		Seiichi Masaoka Tetsuva Shimizu		10820357	LT118

Tetsuya Shimizu

ISMS認証・登録範囲 本社/汐留/仙台/名古屋/大阪/福岡

えるぼし

**SB** Technology

**SB** Technology

Long-term targets and Positioning of the New 3-Year Plan

Long-term goal Enhance the competitiveness of Japanese companies Becoming a Cloud Consulting & Service Company

• Cloud & Security No.1

• Creating Global Business with Customers through Advanced Technologies and Creativity



### **ICT Service Business**

Utilizing advanced technologies such as cloud computing, security, IoT, and AI to contribute to the digital transformation of client companies, and to the creation of new businesses



• EC site management agency • E-commerce sales of font licenses, etc.

### Transition of Business Portfolio

**SB** Technology



%1) Segment until FY2018: Cloud solutions, Security solutions, Data Analytics
 %2) Segment until FY2018: System integration, IT infrastructure solutions

### SBT by the Numbers

\*Items not marked as "consolidated" are statistics for SBT alone.

#### **SB** Technology



\*PMP:Project Management Professional, an international standard

### **Remote Work Status**

### Implementing business activities while continuing remote work through the use of Teams



### Awards received

### **SB** Technology

Received the highest 5 awards in Japan (2017)

46

Sitecore MVP Award

Awarded (2016)

🥥 sitecore' 🚺 sitecore'

Most Valuable Professional

O sitecore

	Security	Others
crosoft Partner of the Year	「一日本語』 「「「」」」 「「」」」」 「「」」」」」 「「」」」」 「」」」」 「」」」 「」」」 「」」」 「」」」 「」」」 「」」」 「」」」 「」」」 「」」」 「」」」 「」」」 「」」」」 「」」」」 「」」」」 「」」」」 「」」」」 「」」」」」 「」」」」」 「」」」」」」	7th Japan HR Challenge Award Winning the Excellence Award
onsecutive years	(2017)	in the Recruiting Division (2018)
ternet of Things (IoT) Award, Automotive Award (2020) ternet of Things (IoT) Award (2019)	Japan Network Security Association JNSA Prize special award (2017)	GOOD DESIGN AWARD 2018
curity and Compliance Award (2018) oud Productivity Award (2017)	Prize Special award (2017)	To the next generation of Web Browser text layout
essaging Award、Public Sector Award、Cloud Platform Award (System tegrator) (2016)	McAfee	The activities of the study group were awarded the Good Design Award. SBT contributes through the provision of "FONTPLUS". (2018)
oud Platform Competency Award(System Integrator) entity and Access Competency Award(2015)	Received Partner Award 2016 2 category award	
entity and Access Competency Award (2014)		Most Valuable Professional Sitecore MVP Award Received 3 in the technology
oud Partner Award (2012)	27th Nikkei New Office Award	Q SITECORE category(2020)
	Office Security Award (2014)	Most Valuable Professional Sitecore MVP Award Received 4 in the technology
		Variable ProfessionalReceived 4 in the technologyO sitecore*category(2019)
TIZE		Most Valuable Professional Sitecore MVP Award
		<b>Received the highest number of</b>
020 Microsoft Country Partner of the Year ne Microsoft 2019 Partner of the Year Awards		5 in Japan for 2 consecutive yea (2018)

- Collaboration and Content Partner of the Year Finalist (2017)
- Country Partner of the Year Award, Cloud Packaged Solutions, Messaging, Public Sector-Government Award (2016)

### Group structure

Number of

shares

10,735,000

**SB** Technology



#### M-SOLUTIONS, Inc.

Providing cloud services and system design, development, operation and maintenance services primarily focused on smart devices

**FONTWORKS** Incorporated

Planning, development, and sales of fonts (typefaces), software development, technical

#### Kan Corporation

Providing educational content that employs cloud services to achieve internal business improvement and innovations in communication.

#### CyberTrust Japan Co., Ltd.

Providing of IoT services, OSS/Linux services, and

#### REDEN Corp.

Providing a platform to promote the use of agricultural data and support the acceleration of

#### DENEN Co. Ltd.

Providing system consulting and web system development solutions, primarily for the telecommunications sector and local governments. **Representatives**: Shareholding ratio : Number of employees : 52

Manabu Uekusa 100%

Representatives : Ai Harada Shareholding ratio : 100% Number of employees代表者:46

Representatives : Shareholding ratio : Number of employees: 8

Mitsuhiro Sato 100%

**Representatives**: Shareholding ratio : Number of employees : 211

Yasutoshi Magara 71.92%

Representatives : Ikuma Uehara Shareholding ratio : 82.57% Number of employees: 4

Representatives : Toshio Kato Shareholding ratio : 100% Number of employees: 113 47

### Dividend policy/Dividend Information

Providing benefits to shareholders is one of the highest priorities of SB Technology. The goal is to achieve sustained growth in corporate value while making business operations even more powerful. Dividends are the primary method for distributing earnings to shareholders. The policy is to pay a steady and consistent dividend that takes into account consolidated performance in each fiscal year, investment plans, liquidity and other applicable factors.

### Dividend per share/ Dividend payout ratio\*



\*The Company conducted the 2-for-1 share split of the June 1,2017.,and adjusts the previous dividend.

### Status of Stock repurchase

			(share)
	First half Treasury stocks	Increased Treasury stocks	Year-end Treasury stocks
2016/3	961,890	88,600	1,050,490
2017/3	1,050,490	131	1,050,621
2018/3	1,050,621	1,250,621	2,301,242
2019/3	2,301,242	200,037	2,501,279
2020/3	2,501,279	143	2,501,422

\*The Company conducted the 2-for-1 share split of the Company's common stock on June 1, 2017. 48

# Our Business

**SB** Technology

### **Microsoft Cloud Business Strengths**

The Longest History of Initiatives in Japan SBT launched its Microsoft Cloud Business in 2009, when the cloud was in its infancy. We are No.1 in the number of companies that have introduced Teams in Japan.
 A Top-Class Track Record From Microsoft 365 deployment for entire companies to development in Azure environments for business divisions, with a focus on leading companies, SBT's track record is top-class.
 A Wealth of Unique Solutions SBT has developed numerous cloud utilization solutions based on our knowledge base and feedback from our end users, and is No.1 in sales of services using Azure.



(as of August 2020)

### Microsoft Teams

### Service Users per Day (Worldwide)



### Why Our Clients Choose SBT

### A long-standing record of security and early efforts toward cloud security

Since the beginning of 2000, we have focused on the security business, and have been the first to work towards the realization of optimal security for the cloud, making use of our top-class domestic cloud adoption record and expertise.

#### Total solutions from the introduction of security to operation

We use our extensive experience and know-how as an integrator familiar with the cloud to provide total security solutions, from planning to operation.

Preparedness	Prevention	Defense	Detection and Analysis Response	Restoration		
Consulting CSIRT	Vulnerability diagnostics	Design and construction	Monitoring and operation Managed security services (MSS)	Support and maintenance		
Development	Training	Security	(MSS)	Incident response		
Assessment	Threat information provision	Security service		Reports		
Survey and Establishment Operation						

#### In-house SOCs\* with full global support

We operate multiple SOCs in Japan and abroad, and our security specialists monitor your security risks 24 hours a day, 365 days a year. Our services were recognized as conforming to "Information Security Service Standards" stipulated by METI. An impressive implementation track record, primarily among leading companies and local governments

Detect massive quantities of alerts SOC support for major telecom carriers

Local government information security cloud Provision of NOCs and SOCs to 4 prefectures and 121 municipalities

Security Support Across a Wide Range of Sectors, including manufacturing and construction

#### Numerous external security awards received

Microsoft Security and Compliance award			
Imperva, Inc. Top Growth Partner Award			
Japan Network Security Association JNSA Prize special award			
McAfee Partner Award 2016 2 category award			

### Security measures in the new normal era



# Introducing Business IT Solutions





> Models we hope to achieve in the third medium-term plan



### BIT Case Study / Introduction of Services (1/7)

### **Examples of Smart City Platform building**



#### Services Introduced

 Cloud development IoT Core Connect

#### **Customer Overview**

Customer	SoftBank Corp.
Field	Information & communication

#### **Case Outline**

- Supporting the establishment of a platform infrastructure for the "Smart City Platform" established by SoftBank
- Adopting "IoT Core Connect" as part of device-intelligence gathering measures
- Detection and isolation of alerts coming from Smart City Platform at the SBT **Monitoring Center**



Azure infrastructure

SBT development operations, etc.



### BIT Case Study / Introduction of Services (2/7)

### Example of digital government

### MAFF\* Common application service (eMAFF)



\* Diagram created based on a press release by the Ministry of Agriculture, Forestry and Fisheries

#### Services Introduced

• Cloud development (system for the people)

#### **Customer Overview**

Customer	MAFF
Field	Central government ministries

#### **Case Outline**

- Contributing to the promotion of "From Paper to Digital" by making full use of cloud and security Knowledge
- Development of a system that allows for electronic applications for subsidies and grants to be made according to laws and regulations under the jurisdiction of the Ministry of Agriculture, Forestry and Fisheries,

\* Ministry of Agriculture, Forestry and Fisheries

### BIT Case Study / Introduction of Services (3/7)



### Services Introduced

• IoT Core Connect

#### **Customer Overview**

Customer	ShinMaywa Industries, Ltd.
Field	Manufacturing industry

- Employed IoT to minimize downtime for turbo blowers
- Reduced the burden of checking the status of equipment operation and reduced management costs through a remote monitoring service customized to our client's specifications
- Future plans for ICC to further improve the quality of products and product preservation/repair through Al-based preventive maintenance.

### BIT Case Study / Introduction of Services (4/7)

### IoT example of a coin laundry



#### Services Introduced

IoT Core Connect

#### **Customer Overview**

Customer	TOSEI Corporation
Field	Manufacturing industry

- To create new value for coin laundry customers and owners, we have made coin laundry IoT a reality.
- Adopted "IoT Core Connect" for IoT data control
- Equipment operation information is provided to customers, allowing them to check in advance to see if machines are available for use.
- Operators manage sales information, operation information, and equipment information, all in real time.

### BIT Case Study / Introduction of Services (5/7)

### IoT implementation at a building



#### Services Introduced

- Azure Machine Learning analytics support systems
- IoT construction servicing

#### **Customer Overview**

Customer	Takenaka Corporation
Field	Construction industry

- Instituted demonstration experiments to reduce power consumption in multiple buildings using machine learning
- Built a system to predict power consumption using Azure ML
- Provided one-stop support for power consumption prediction systems and optimization

### BIT Case Study / Introduction of Services (6/7)

### Example of a common industry-targeted service (for the construction industry)

Common challenges of the past



Prime

- A need to build a physical server in the workshop
- Risk of losing data in the event of a disaster
- Managing users is complicated
- IDs/passwords must be managed for Cooperating companies every site



- Build servers in the cloud Securely preserve data contractor Centralized ID management with integrated authentication
- Access to information from multiple Cooperating workstations with one ID companies



### Example of BIT/Introduction of services (7/7)

### Examples of a common industry-targeted service (for the manufacturing and construction fields)

#### Conventional issues

- A need to physically visit the site
- Physical visits are problematic due to the COVID-19 pandemic, but phone calls take time
- Unable to confirm that work has been done correctly

Solved using HoloLens 2 (smart glasses)

- Skilled craftsmen instruct on-site workers through video sharing of on-site conditions
- On-site workers carry out operations according to the instructions of skilled workers.
- Used for operational verification and educational materials with the Teams recording function



 Microsoft HoloLens 2 Implementation Support Service

 Supporting remote operations by skilled workers and experts

 Work site
 Visual sharing
 Office

 Evaluator at the site
 Visual sharing
 Skilled craftsman

 Instructions and confirmation
 Instructions and confirmation
 Visual sharing

Initial setup support & operating procedure training Inquiry support & device management support

Microsoft HoloLens 2

Dynamics 365 Remote Assist

Microsoft Teams

# Introducing Corporate IT Solutions



#### Cloud Business (for company-wide and administrative divisions)

Cloud Integration

- Security operations monitoring service
- Business efficiency services E-authentication solutions, etc.
- Cloud security services

### CIT's Business Model

Certification

Authority

License fee



64

License fee

Certification

Authority

### Case Study / Introduction of Services (1/6)

### Case study of Cloud migration

Combining SBT's proprietary service clouXion, certification from Cybertrust Japan Co., Ltd., and various Microsoft services, we have built a secure access control system that identifies users and terminals, and achieved an environment where smart devices can be securely used. BYOD(\*) has also been realized.

\* Bring your own device: a system by which employees can use individually owned smartphones and laptops for their work



Post-transition system		
ADFS on Cloud	Authentication Control, Device Authentication (Certificate)	
Exchange Online	Email, calendar, hierarchical address book (developed independently)	
Teams*	Web conferencing, presence chat	
OneDrive	File storage, sharing	
Microsoft Intune	Smart Device Control (New Realized)	

\* Name at the time of introduction

Certification infrastructure centered ADFS on Cloud



#### Services Introduced

- Microsoft Office 365
- Microsoft Azure
- Microsoft Intune
- ADFS on Cloud (clouXion)

#### **Customer Overview**

Customer	Taisei Corporation
Field	Construction industry

- Built a next-generation communication infrastructure to improve individual and organizational productivity
- A case study with a scale of 20,000 users
- Utilized smart devices to achieve wide-ranging work style transformation

### Case study of Flow

Through the introduction of Flow, a workflow service based on SharePoint Online, application and work approval previously handled through paper documents—requiring a long time and high cost to complete—was transformed to an efficient digital system.

Applications which formerly took multiple days to process can now be completed in 10 minutes at the shortest.





#### Services Introduced

• Flow

Customer Overview		
	Γ	
Customer	Onward Kashiyama Co., Ltd.	
Field	Retail / service industry	

- Flow introduced for approximately 4000 accounts, including some group companies
- Applications that formerly required multiple days can now be processed in as little as 10 minutes, with the workload associated with application and adjudication processing reduced by 8-9%
- Approval can now be processed via smartphone, removing the need for a physical commute to the office

### Case Study / Introduction of Services (3/6)

### Case study of Provisioning Flow

Introduced Provisioning Flow, a SharePoint based cloud service, to solve Microsoft Teams operational issues. Built an application workflow and significantly reduced the time it takes to create a team.



#### Services Introduced

• Provisioning Flow

Customer Overview		
Customer	Asahi Group Holdings, Ltd.	
Field	Manufacturing industry	

#### Case Outline

- Introduced "Provisioning Flow" and "Easy-toinstall Pack for Microsoft Teams " to streamline operations such as creating Microsoft Teams teams
- Shortened the period from application to team creation is from two to three days to within a single day.
- Eliminated manual input and transcription errors through automation

#### SB Technology

### Case Study / Introduction of Services (4/6)

### Case study of MSS for Microsoft 365

Reduced the workload of a university Information Systems Department from a situation where Microsoft 365's security functions continued to detect a large number of alerts. Through 24-hour, 365-day threat monitoring and correlation analysis of logs, security experts can now effectively deal with cyber attacks.



### \_\_\_\_ SB Technology

#### Services Introduced

• MSS for Microsoft 365

Customer	Tokyo University of Science, an incorporated educational institution
Field	Education

- Reduced the workload of the Information Systems Division by about six man-days per month
- Reports from security experts are now utilized for further security enhancement measures

### Case Study / Introduction of Services (5/6)

### Case study of Cyber Trust Device ID

Cloud environment



Device ID					
	Customer Overview				
	Customer	Sios K.K.			
	Field	Information & communication			

**SB** Technology

#### Case Outline

Services Introduced

- Due to strongly voiced requests from sales representatives, BYOD (Bring Your Own Device) was approved, and personal devices came to be used for business. This resulted in issues such as model compatibility and added workload for configuration.
- To solve these issues, we introduced a CyberTrust device ID that supports multi-OS and multi-device and can significantly reduce operational costs
- It is now possible to complete everything from application to use on the same day, improving operational efficiency. The number of man-hours required for operation and management of **69** electronic certificates has been halved.

### Case Study / Introduction of Services (6/6)

### Case study of M-SOLUTIONS Smart at batch for kintone







reduction of 70% Employee feedback reflected in the system

Successful cost

Team information sharing strengthened

#### Services Introduced

Smart at batch for kintone

Customer Overview		
Customer	Zeal Co., Ltd.	
Field	Information & communication	

**SB** Technology

- There is a cost each time functions are added and items modified, increasing the burden on employees who must adapt to the system.
- Achieved system optimization of adding desired functions in a manner adapted to the workplace, and realized cost reduction of 70%.
- Using M-SOLUTIONS's Smart at batch for kintone, all members—including the company president—can browse kintone's updates on Excel.

# Introduction of Technical Solutions

### Technical Solutions

- Support for development and operation of on-premises(including private cloud computing)
- Equipment sales, construction, operation and maintenance services
- Sales and embedded developments of Linux/OSS related products, etc





### Case Study / Introduction of Services (1/1)



**SB** Technology

# Introduction of EC Solution



• EC site management agency • E-commerce sales of font licenses, etc.

### **Business Model**



### Case Study / Introduction of Services (1/2)

#### **SB** Technology

#### Japan





#### Taiwan



#### China

Norton			\$P服务口  但息	
傾情推出▶	办一直在演变,我们也 lorton <sup>™</sup> 360。卓越强大的防 I联设备和在线隐私面临的不	护.	MIR	
立即订阅				
立即订阅	Norton AntiVirus 相強度 P.c.语 Hac(1 台環路)	入门版 <sup>他國家國</sup> <sup>支持申和</sup>	进行数 资料提供一项信息行业全部 发行系统	<u>енд</u> 281-ееа 251-ееа





### EC Site Sales Agency Type

#### **Customer Overview**

Customer	NortonLifeLock Inc. (formerly Symantec Corporation)
Field	Information & communication

#### Case Outline

- One-stop operation of the Norton Store, a distributor of antivirus software which boasts a global share
- 25 years of experience in operating the Japanese site

Currently operating sites in Japan, Hong Kong, Taiwan, China, and Korea 76



LETS (Leading Edge Type Solution) is a product that allows you to use fonts through a yearly licensing method. We offer a full lineup comprising LETS, Monotype LETS, Showa Typeface LETS, Iwata LETS, Motoya LETS, Yoon LETS, and Square LETS (LETS Options), all featuring different fonts.



### **FONTPLUS**

The concept of **[mojimo]** is "just the right letters, just the right prices", and we have realized the perfect typeface and optimal prices for each particular use. Depending on the pack, you can use it through a fixed annual plan or a purchase-out contract.

**FONTPLUS** J is a web-based font service that lets you use a variety of professional-oriented fonts. With a wide selection of fonts from Japan and abroad, the speed of displaying websites is increased by dynamic subset technology that takes out only the characters necessary for content. We will introduce an unprecedented experience to online communication.

### Materials to be Considered

- 1. Due to a review of solution classifications for some solutions, the amounts of sales and marginal income before the previous fiscal year for each service classification have been calculated in accordance with the current method of recording.
- 2. The figures shown in the various graphs in this document may differ from the figures in the various graphs due to the relationship between the fractional processing and the figures in the financial results report.

### Disclaimer

Statements made in this presentation with respect to plans, estimates and other statements that are not historical facts are forward-looking statements based on information available at the time the presentation was prepared and involve various risks and uncertainties. Actual results may differ materially from these forecasts due to a variety of factors, including changes in the business environment.

The purpose of this document is to provide information on the Group's performance and business progress, and is not to solicit the purchase or sale of shares in us or any of our Group companies.

The company names, logos, service names, etc. shown in this document are trademarks or registered trademarks of our group companies or the corresponding companies.

### Information Revolution — Happiness for everyone ~Technologies Design the Future~

# SB Technology