## Fiscal Year Ended March 31, 2015 (FY2014)

# **Results of Operations**



April 28, 2015

SoftBank Technology Corp.

### Important Information about this Presentation

- Starting in the first quarter of the fiscal year ending March 31, 2015, the eBusiness Services segment and Solutions segment have been combined to create a single segment called ICT Services. To provide additional financial information for reference, three business categories have been established: Digital Marketing, Platform Solutions and System Integration. The business category sales for prior years on this presentation use the new business categories.
- 2. The marginal profit and fixed cost shown on pages 12, 13, 14, 36, 38, 40, 41 and 42 have been revised because of the partial change in the method used for recognizing expenses for e-commerce services. Marginal profit and fixed cost for prior years have been restated based on the new expense recognition method.
- 3. EBITDA figures shown on page 15 are the sum of operating income/loss, depreciation and amortization of goodwill.
- 4. Figures in all graphs in this presentation may differ slightly from figures in earnings announcements because of rounding.

### Disclaimer

This presentation was prepared based on information available and views held at the time it was made. Statements in this presentation that are not historical facts, including, without limitation, plans, forecasts and strategies, are "Forward-looking statements". Forward-looking statements are by their nature subject to various risks and uncertainties. The actual results and others may differ materially from those expressed or implied in any forward-looking statement due to a change in the operating environment or for other reasons.

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# **Results** Overview



## FY2014 Results Summary

### Comparison with the previous fiscal year



### • Consolidated sales increased 7.8% to a record-high 39.8 billion yen.

### Overview

- Earnings were higher because of progress with the structural reform of business operations.
- Subsidiaries providing original content and services also contributed to the growth in earnings.

(Millions of yen)	FY2014 Results	FY2013 <sub>Y</sub> Results	οΥ change	<b>Q4 FY2014</b> (Jan-Mar)	Q4 FY2013	YoY change
Net sales	39,816	36,951	+2,865 +7.8%	11,177	11,256	(79) (0.7)%
Operating income	1,398	1,370	+28 +2.1%	768	623	+145 +23.4%
Ordinary income	1,403	1,363	+39 +2.9%	782	611	+170 +27.9%
Net income	883	636	+246 +38.8%	353	307	+46 +15.0%

Consolidate	d



• Net sales were 39.8 billion as hardware sales declined sharply from FY14 Q3 onward.

### Overview

- Earnings were higher than the revised forecast announced on January 30.
- Large unprofitable projects reduced operating income by 200 million yen.

(Millions of yen)	FY2014 Results	Forecast	Amount of change	Ratio of change
Net sales	39,816	40,000	(183)	(0.5)%
Operating income	1,398	1,250	+148	+11.9%
Ordinary income	1,403	1,250	+153	+12.2%
Net income	883	, 800	+83	+10.4%

### FY2014 Results Summary Nonconsolidated Comparison with the previous fiscal year Sales were unchanged from the previous fiscal year. Effect of a decline in hardware sales from FY14

Overview

Q3 was offset by an improved efficiency gained from the structural reform of business operations.

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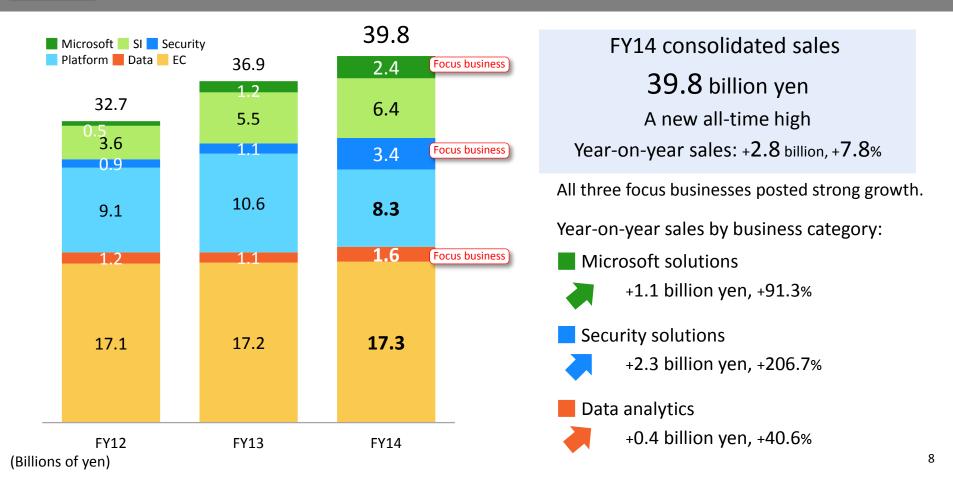
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- Operating and ordinary income decreased due to the large unprofitable projects.
- Net income increased due to the gain on sales of investment securities.

(Millions of yen)	FY2014 Results	FY2013 Results	Amount of change	Ratio of change
Net sales	36,118	36,105	+13	0.0%
Operating income	1,048	1,341	(293)	(21.9)%
Ordinary income	1,042	1,328	(285)	(21.5)%
Net income	740	653	+87	+13.3%

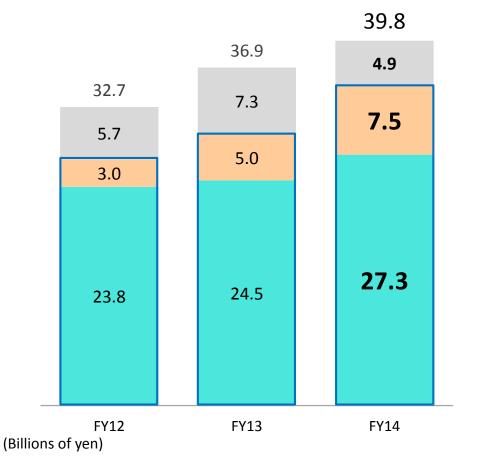
## Consolidated Net Sales by Business Category





## Consolidated Sales for Business Formats





Steady progress with the structural reform of business operations.
Development, operation and maintenance sales performed well.
Year-on-year sales for business formats:

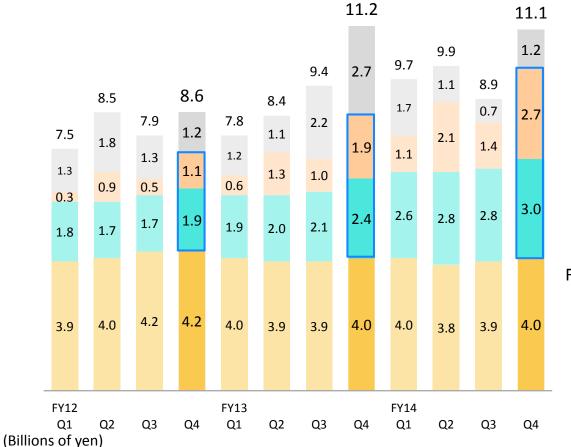
Hardware sales
(2.4) billion yen, (32.9)%
Development
+2.5 billion yen, +50.5%

Operation

and maintenance

+2.7 billion yen, +11.2%

## Consolidated Quarterly Sales for Business Formats



FY14 Q4 consolidated sales 11.1 billion yen

Year-on-year sales: (70) million yen, (0.7)%

The structural reform of business operations is advancing as development, operation and maintenance project sales increase consistently.

### FY14 Q4 Year-on-year sales for business formats:

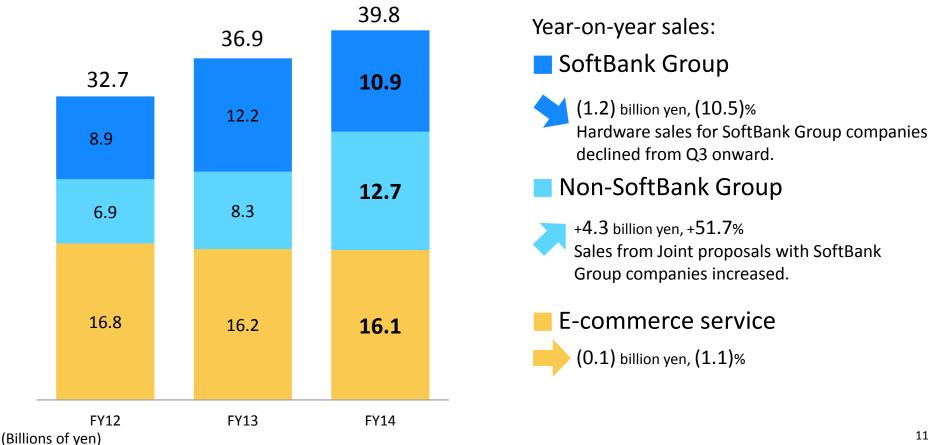
Hardware sales	(1.4) billion yen, (53.9)%
Development	+0.8 billion yen, +40.3%
Operation and maintenance	+0.6 billion yen, +25.0%
Symantec Store	(40) million yen, (1.0)%

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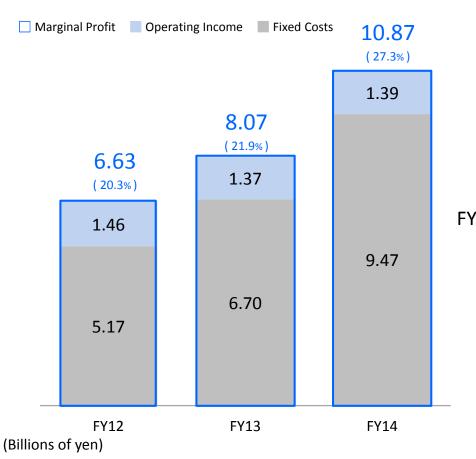
### Sales to Internal/External Groups Consolidated





## Consolidated Marginal Profit

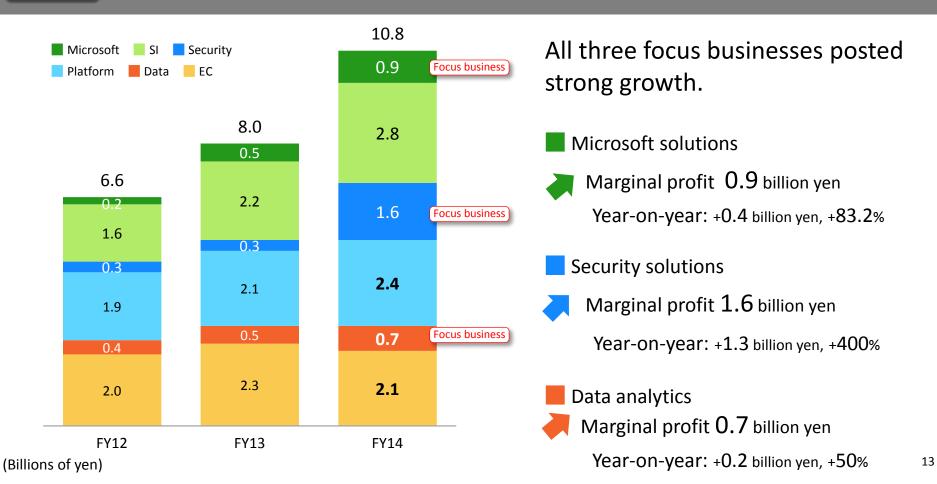




FY14 consolidated marginal profit **10.87** billion yen Year-on-year: +2.79 billion yen, +34.7% FY14 consolidated operating income **1.39** billion yen Year-on-year: +20 million yen, +2.1%

Operating income was unchanged as growth in marginal profit offset the increase in fixed costs resulting from M&A, aggressive recruiting activities, office relocations and other activities.

## Consolidated Marginal Profit by Business Category

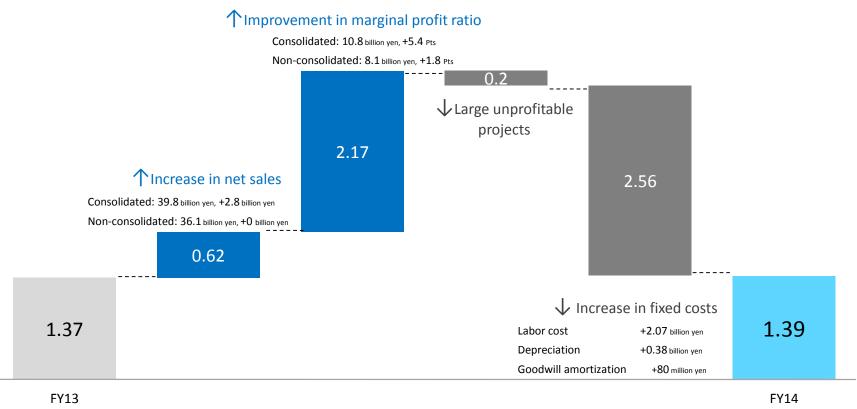


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### **Operating Income** Comparison with the previous fiscal year

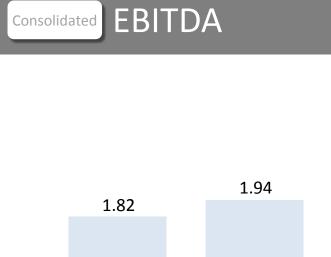




Operating income

Operating income





FY13

2.43

FY14

FY14 EBITDA (note) **2.43** billion yen Year-on-year: +0.49 billion yen, +25.7%

EBITDA increased due to investments for growth of business and M&As.

Note: EBITDA = Operating income/loss + Depreciation + Amortization of goodwill

FY12 (Billions of yen)

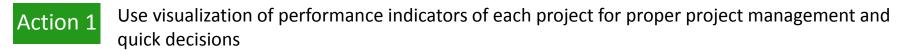


Large unprofitable projects in FY2014 reduced operating income by 200 million yen.

### Large Unprofitable Projects (April 2014 to March 2015)

Business category	Project	Cause	Loss recorded	Customer acceptance
Custom internation	Development of website	Increased man hours due to problems involving items delivered to the customer	FY14 Q2	FY14 Q3
System integration	Construction of certification system	Increased man hours to compensate for inadequate definitions of requirements	FY14 Q3	FY14 Q4
	Installation of Office 365	Increased man hours exceeding the requirement definitions at the implementation stage	FY14 Q2	FY14 Q3
Microsoft solutions	Installation of SharePoint	Increased man hours exceeding the requirement definitions at the implementation stage	FY14 Q2	FY15 Q1
	Installation of Office365 and ADFS on Cloud	Increased man hours due to problems involving items delivered to the customer	FY14 Q3	FY14 Q4

## **Consolidated** Actions to End Unprofitable Projects





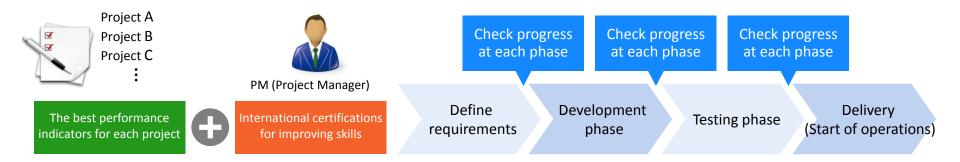
Use specialized project teams for project audits, quality assurance and the standardization of tasks.



Strengthen project management skills by encouraging employees to earn PMP certification

\* PMP (Project Management Professional):

An internationally recognized credential offered by the Project Management Institute (PMI), a non profit organization in the U.S.

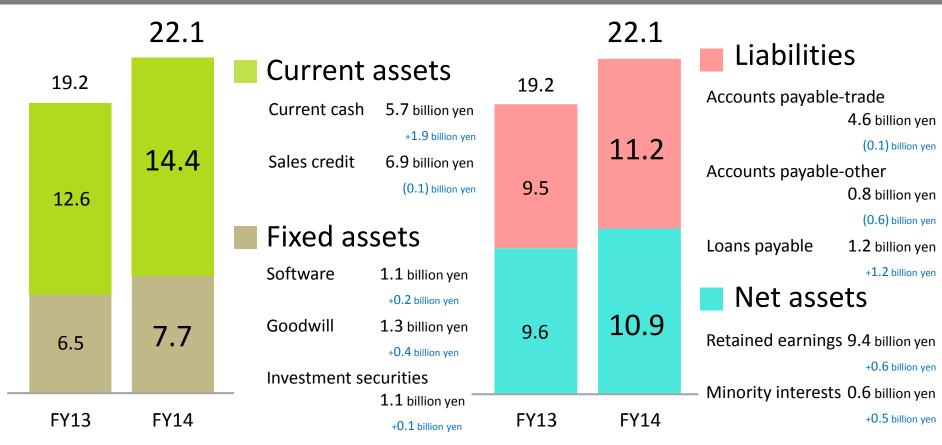


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## Consolidated Balance Sheet Comparison with the previous fiscal year





(Billions of yen)

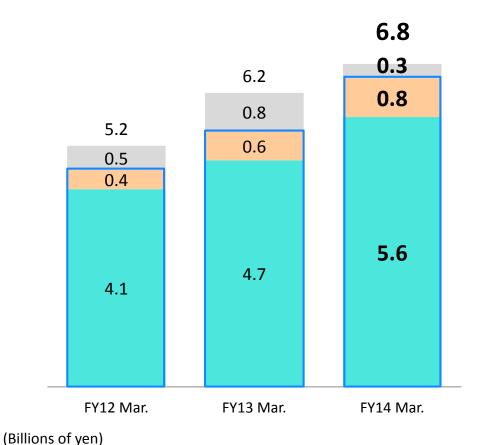
## Consolidated Cash Flows Comparison with the previous fiscal year



(Billions of yen)	FY2013 Results	FY2014 Results	Amount of change
Cash flows from operating activities	0.20	2.66	+ 2.45
Cash flows from investing activities	(2.41)	(2.33)	+ 0.08
Cash flows from financing activities	(0.24)	1.59	+ 1.84
Cash and cash equivalents at end of period	3.75	5.69	+ 1.94

## Consolidated Order Backlog





Order backlog (end-Mar 2015) 6.8 billion yen Year-on-year: +0.6 billion yen, +11.0% Orders for development, operation and maintenance, but for hardware sales, increased 20.7% year-on-year. Year-on-year: (0.4) billion yen, (53.4)% Hardware sales +0.1 billion yen, +24.5% Development Operation +0.9 billion yen, +20.1% and maintenance 20

# **Business Overview**

## Old and New Business Segments



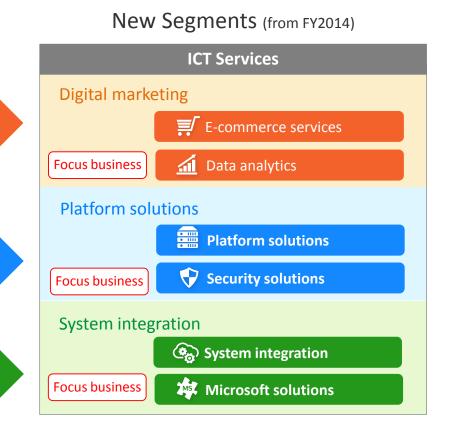
### **Old Segments**

#### **eBusiness Services**

- Symantec Store business, e-commerce platform services
- Web access log analysis services
- Font set, web font services

### Solutions

- Construction of server, storage and other IT platform; operation and maintenance services
- Construction of security system; operation and maintenance services
- Development of IT system and mobile apps; operation and maintenance services
- Provision of the Microsoft solutions

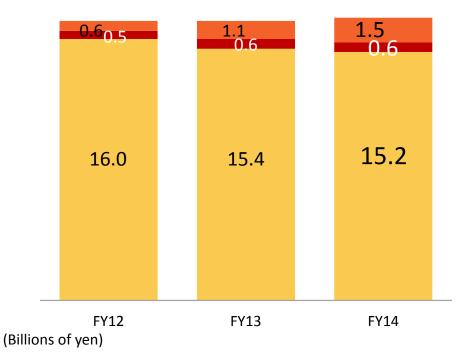


## Consolidated Overview of the Digital Marketing Business



### E-commerce services sales

- Font/other e-commerce services
- Symantec Store (Asia)
- Symantec Store (Japan)



Sales in the Symantec Store business declined slightly.

To maintain profitability, various measures are promoted including the introduction of IT systems to improve operating efficiency.

## Consolidated Overview of the Digital Marketing Business



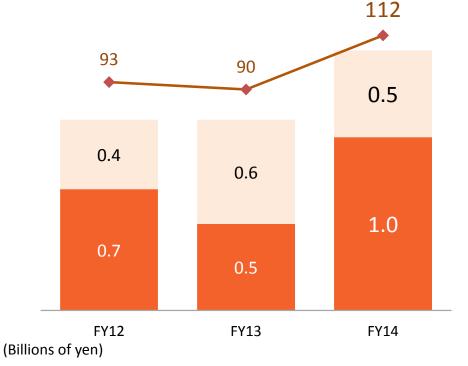
### Data analytics services sales

Project revenue (licenses/individual development projects)

Focus

business

Consistent revenue (analysis tools/consulting/operation and maintenance services) Mumber of clients



The number of clients increased because of the extended lineup of web access log analysis solutions.

FY14 consistent revenue: 1.0 billion yen Year-on-year: +0.5 billion yen, +105.8%



## Consolidated Overview of the Platform Solutions Business

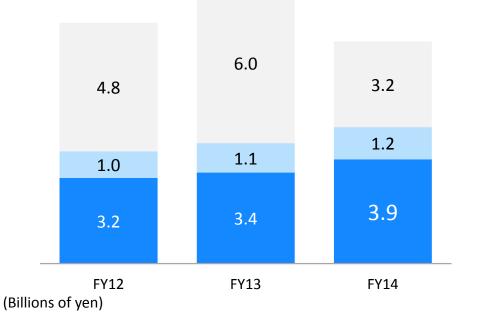


## Platform solutions sales

Project revenue (hardware/software sales)

Project revenue (system construction/consulting)

Consistent revenue (operation and maintenance/support)



Steady growth of sales from operation and maintenance services.

FY14 consistent revenue: **3.9** billion yen Year-on-year: +0.4 billion yen, +14%

Hardware sales declined sharply from FY14 Q3 onward.

Topics: Started developing Internet of Things embedded solutions

Jan. 14, 2015

Miracle Linux is working with partners to develop Japan's first Linux integrated solution prototype for automotive devices.



## Growth in the public sector business

Sales have been increasing steadily in the public sector, which was started in FY 2013 by collaborating with other SoftBank Group companies.

### ■ Orders received

Central ministries:	2
Local governments:	13 (Ibaraki
	Kagosł

- 13 (Ibaraki Prefecture, Aomori City, Kagoshima City, etc.)
- National institutes, etc.: 8 (National Institute of Advanced Industrial Science and Technology, etc.)

National educational institutes: 3

Orders received through business partners

Local governments: 12, Wards of Tokyo: 2



## Consolidated Overview of the Platform Solutions Business



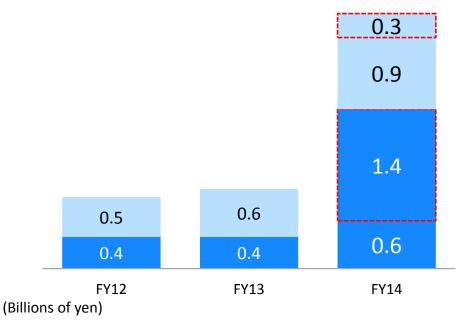
#### Focus business Security solutions sales

Project revenue (CT) (vulnerability diagnoses/individual development projects)

Project revenue (SBT) (hardware sales/system construction)

Consistent revenue (CT) (certification service)

Consistent revenue (SBT) (operation and maintenance services)



FY14 sales exceeded 3.4 billion yen. (Year-on-year: Up about 200%)

The acquisition of Cybertrust Japan as a consolidated subsidiary and expansion of security product lineup contributed to the increase in sales.

- ◆ Topics: Full-scale use of specialized technologies
- Started posting vulnerability diagnoses on the company website (no charge)
- Started the industry's first Active Directory vulnerability diagnosis service

セキュリティ診断サービス

Oct. 10, 2014

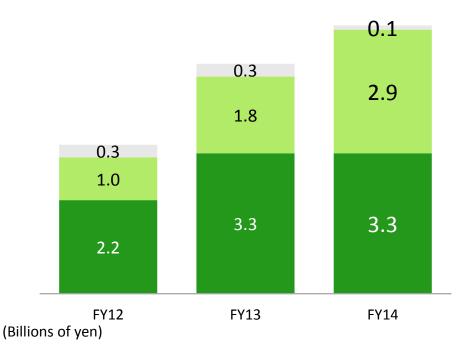
Active Directory 診断

## Consolidated Overview of the System Integration Business

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### System integration sales

- Project revenue (hardware and software sales)
- Project revenue (development projects)
- Consistent revenue (operation and maintenance services)



FY14 project revenue (development projects) exceeded 2.9 billion yen. (Year-on-year: +1.04 billion yen, +56.0%)

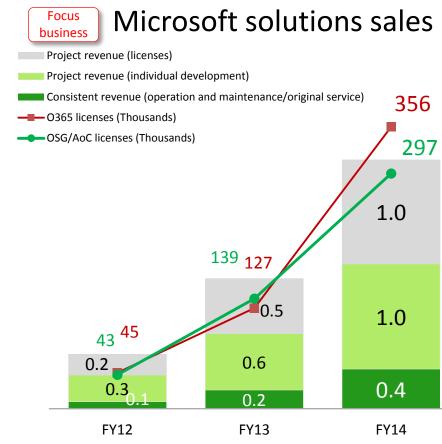
Enhanced human resources and improved project management organization for handling large projects. Share of consistent revenue was maintained at more than 50%.

 Topics: M-SOLUTIONS started verification of a robot app

Sep. 18, 2014 Exhibited at Pepper Tech Festival 2014Feb. 23, 2015 Started verification of a next-generation reception system using a robot app

## Consolidated Overview of the System Integration Business





The Office 365 projects performed well. Total introductions: 350,000 licenses



- Original cloud services performed well. Online Service Gate, ADFS on Cloud Total introductions: 290,000 licenses
- Quarterly consistent revenue exceeded 100 million yen due to an increase in sales of our original services since FY14 Q3.

### ◆ Topics: Expanded service lineup

Sep. 18, 2014 Managed service for Azure

Sep. 18, 2014 Introduction support service for System Center

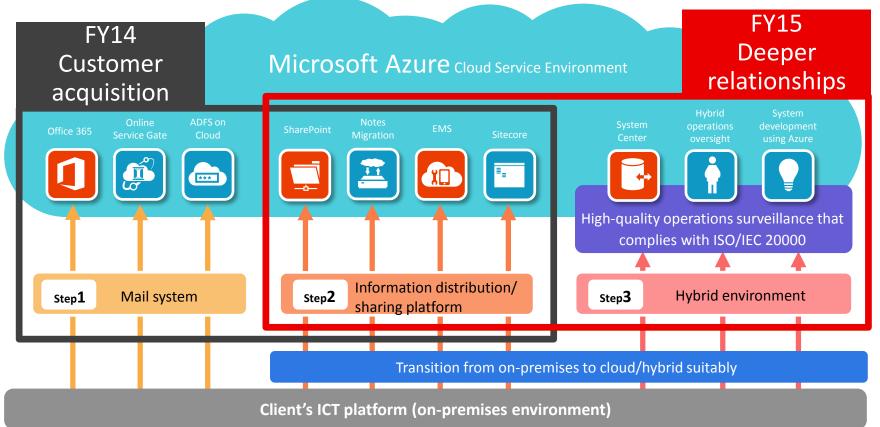
Feb. 27, 2015 Introduction support service for Enterprise Mobility

Mar. 5, 2015 Introduction support service for Azure Site Recovery

(Billions of yen)

## Microsoft Solutions: Highlights





# **FY2015 Earnings Forecast**

## Consolidated FY2015 Earnings Forecast



- Operating income of 1.7 billion yen
- **Overview** Growth in three focus businesses and public-sector business
  - Reduction in large unprofitable projects by strengthening preventive measures

(Millions of yen)	<b>FY2015</b> <b>Forecast</b> (Apr. 2015 – Mar. 2016)	FY2014 Results	YoY change	<b>1H FY2015</b> <b>Forecast</b> (Apr. 2015 – Sep. 2015)	1H FY2014 Results	YoY change
Net Sales	42,000	39,816	+2,183 +5.5%	19,500	19,678	(178) (0.9)%
Operating income	1,700	1,398	+301 +21.5%	680	572	+107 +18.7%
Ordinary income	1,600	1,403	+196 +14.0%	640	541	+98 +18.2%
Net income (note)	1,000	883	+116 +13.2%	400	330	+69 +21.0%

Note: Net income for FY2015 Forecast represents amount of Profit attributable to owners of parent.

## Information Revolution – Happiness for everyone

 $\sim$  Harnessing the power of Technology to build a Brighter future  $\sim$ 

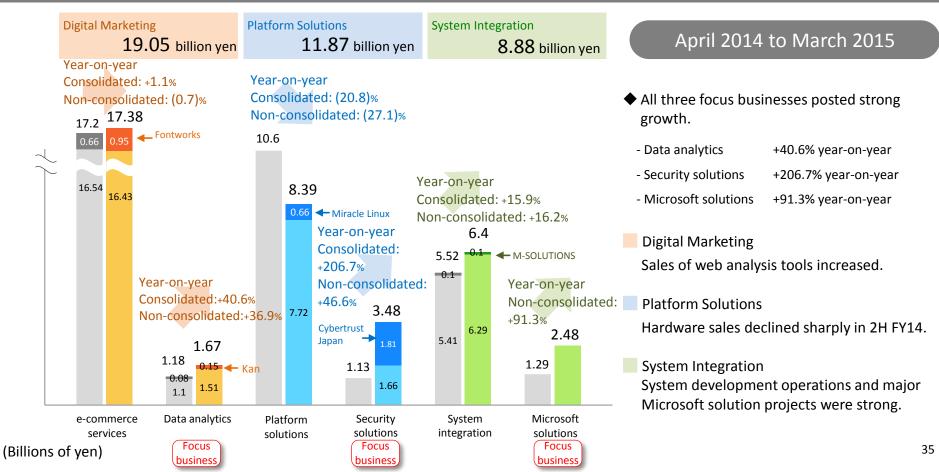


# Appendix

### Net Sales by Business Category

### Comparison with the previous fiscal year

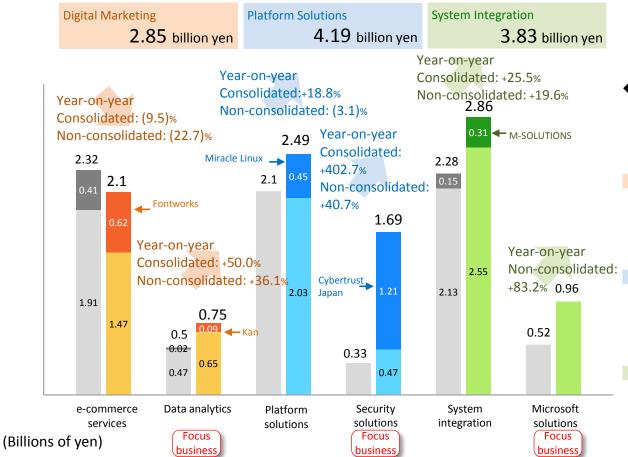




## Marginal Profit by Business Category

### Comparison with the previous fiscal year





### April 2014 to March 2015

 The marginal profit ratio for FY14 was 27.3%, 5.4 points higher than in the previous fiscal year.

### Digital Marketing

Marginal profit increased as higher profits at data analytics and Fontworks offset declines in Symantec Store profitability.

#### **Platform Solutions**

Newly consolidated subsidiaries Cybertrust Japan and Miracle Linux contributed to the growth in profits.

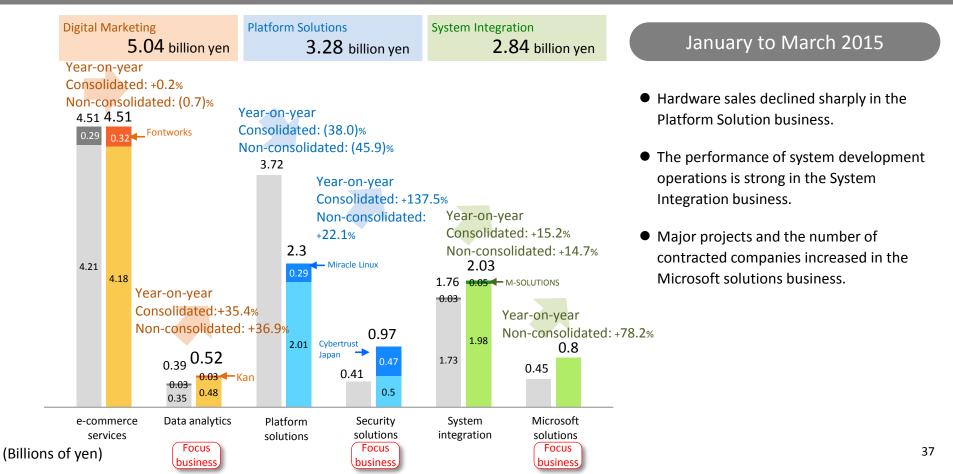
### System Integration

System development operations and Microsoft solutions were strong.

## Net Sales by Business Category (FY14 Q4)

### Comparison with the previous fiscal year

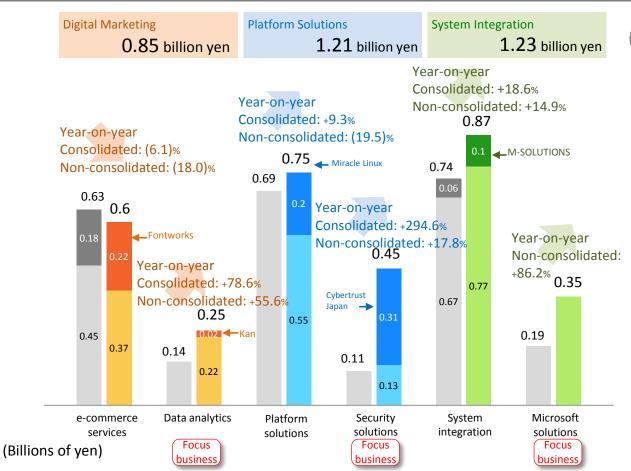




## Marginal Profit by Business Category (FY14 Q4)

### Comparison with the previous fiscal year



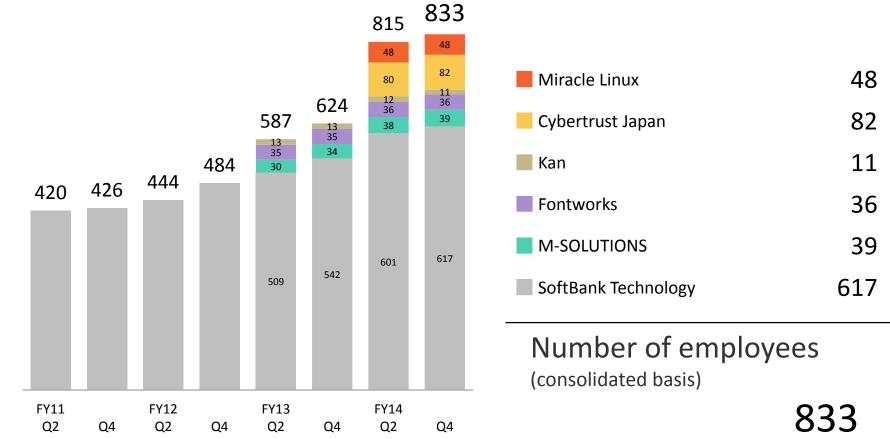


### January to March 2015

- In the e-commerce services business, Symantec Store sales and profitability decreased.
- In the Platform Solutions business, the steady growth of newly consolidated security solutions subsidiaries Cybertrust Japan and Miracle Linux contributed to the growth in profits.
- In the System Integration business, profit growth slowed because of unprofitable projects in the Microsoft solutions business.

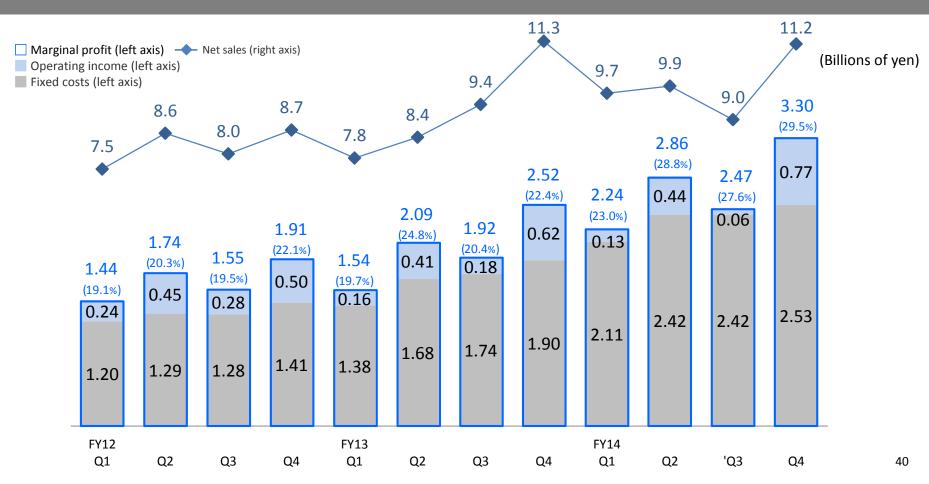
## Consolidated Transition of Employees





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## Quarterly Trends and Results (Consolidated)



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Consolidated results	FY13		FY14		YoY chan	ge
	Amount (Millions of yen)	Ratio	Amount (Millions of yen)	Ratio	Amount (Millions of yen)	Ratio
Net sales	36,951	-	39,816	-	+2,865	+7.8%
Digital Marketing	18,391	-	19,058	-	+666	+3.6%
Platform Solutions	11,739	-	11,875	-	+135	+1.2%
System Integration	6,819	-	8,882	-	+2,062	+30.2%
Cost of sales	32,794	-	33,524	-	+730	+2.2%
Gross profit	4,157	11.3%	6,292	15.8%	+2,135	+51.4%
SG&A expenses	2,786	-	4,893	-	+2,107	+75.6%
Operating income	1,370	3.7%	1,398	3.5%	+28	+2.1%
Non-operating income (loss)	△6	-	4	-	+11	-
Ordinary income	1,363	3.7%	1,403	3.5%	+39	+2.9%
Extraordinary gains (losses)	(171)	-	87	-	+258	-
Net income	636	1.7%	883	2.2%	+246	+38.8%
Marginal profit	8,075	21.9%	10,874	27.3%	+2,799	+34.7%
Fixed costs	6,704	-	9,476	-	+2,771	+41.3%
Non-consolidated order backlog	6,214	-	6,897	-	+682	+11.0%

Cons	olidated results		FY13	FY14
		Net sales	18,391	19,058
Digital Marketing		Marginal profit	2,824	2,853
		Margin	15.4%	15.0%
		Net sales	17,202	17,384
	(1) E-commerce services	Marginal profit	2,324	2,102
		Margin	13.5%	12.1%
	Focus business	Net sales	1,189	1,672
	(2) Data analytics	Marginal profit	500	750
		Margin	42.1%	44.9%
		Net sales	11,739	11,875
Platfo	orm Solutions	Marginal profit	2,440	4,191
		Margin	20.8%	35.3%
		Net sales	10,604	8,393
	(1) Platform solutions	Marginal profit	2,103	2,498
		Margin	19.8%	29.8%
	Focus business	Net sales	1,135	3,482
	(2) Security solutions	Marginal profit	336	1,693
		Margin	29.7%	48.6%
		Net sales	6,819	8,882
Syste	m Integration	Marginal profit	2,810	3,830
		Margin	41.2%	43.1%
		Net sales	5,523	6,402
	(1) System integration	Marginal profit	2,284	2,866
		Margin	41.4%	44.8%
	Focus business	Net sales	1,296	2,480
	(2) Microsoft solutions	Marginal profit	526	963
		Margin	40.6%	38.9%

Amount of change	Ratio of change
+666	+3.6%
+28	+1.0%
(0.4)Pts	-
+183	+1.1%
(221)	(9.5)%
(1.4)Pts	-
+483	+40.6%
+250	+50.0%
+2.8Pts	-
+135	+1.2%
+1,751	+71.8%
+14.5Pts	-
(2,210)	(20.8)%
+394	+18.8%
+9.9Pts	-
+2,346	+206.7%
+1,356	+402.7%
+19.0Pts	-
+2,062	+30.2%
+1,020	+36.3%
+1.9Pts	-
+879	+15.9%
+582	+25.5%
+3.4Pts	-
+1,183	+91.3%
+437	+83.2%
(1.7)Pts	-

## Major Subsidiaries and Affiliates

	T	Company name	Business	Net sales (Millions of yen)
April 2001	• M	M-SOLUTIONS, Inc. (consolidated subsidiary)	Design and development of systems and operation services; provision of mobile applications and mobile movie content services	379 FY ended March 2014
June 2012	¢	SOLUTION BUSINESS TECHNOLOGY HONG KONG LIMITED (consolidated subsidiary)	Online payment services and e-business in Hong Kong	5 FY ended March 2014
December 2012	¢	SOLUTION BUSINESS TECHNOLOGY KOREA Ltd. (consolidated subsidiary)	Online payment services and e-business in Korea	<b>11</b> FY ended March 2014
June 2013	FONTWORKS	Fontworks Inc. (consolidated subsidiary)	Planning, development and sales of digital fonts (typefaces), software development, and technical service business	876 FY ended March 2014
June 2013	•	Kan Corporation (consolidated subsidiary)	Development and management of web analysis tools, website construction; Providing consulting service of the web analysis, Web Analytics certified course business	144 FY ended January 2014
April 2014	cybertrust	Cybertrust Japan Co., Ltd. (consolidated subsidiary)	Certification service, security solutions, and managed security services	1,710 FY ended December 2013
May 2014		Mode2 inc. (equity-method affiliate)	Planning, production and other activities for advertising and sales promotion strategies	1,485 FY ended August 2013
July 2014		MIRACLE LINUX CORPORATION (consolidated subsidiary)	Linux OS development, embedded Linux solutions, support and consulting services	751 FY ended May 2014